



TDC NEWS RELEASE

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Staff update: Lee County Visitor & Convention Bureau welcomes new customer service specialist

LEE COUNTY, Fla. – Lee County Visitor & Convention Bureau (VCB) welcomes Crystal Wanke as its new Customer Service Training Specialist.

Among her duties and responsibilities, Wanke will assist in the development and presentation of customer service trainings, prepare correspondences and reports, and maintain records of the training and development programs.

Most recently, Wanke worked as a family development specialist for Children's Network of SWFL, where she facilitated a training program to prepare foster parents to care for children who have experienced trauma. Prior to child welfare, Wanke worked in the restaurant industry in various customer service roles.

A 2017 graduate of Florida Gulf Coast University, she earned a bachelor's degree in social work.

As a Florida native, she enjoys outdoor activities like fishing, kayaking and relaxing by the pool. When she is not outdoors, you can find her working on a DIY project or spending time with family.